



# Help Desk Institute®

Ottawa Local Chapter



## HDI 2004 Symposium

Centurion Centre Ottawa  
May 26th 2004  
8:00 a.m to 6:00 p.m.

### REGISTRATION

Please print and fax to (613) 729-4929

COMPANY NAME: \_\_\_\_\_

CONTACT NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ P.C: \_\_\_\_\_

TEL: ( ) \_\_\_\_\_ EXT \_\_\_\_\_ FAX: ( ) \_\_\_\_\_

WEB ADDRESS: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

Contact name and email (if different from above)

NAME: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

**“Proceeds are going to Juvenile Diabetes Research Foundation”**

**PAYMENT: (Check off which Attendance Fee).**

**(Workshop is valued at \$350/ person. If you register and do not attend, HDI will invoice you \$35 for the cost of participant’s materials. This is a one and only deal, register for it now.)**

#### **EVENT REGISTRATION**

Register by May 10 and get a discount when you bring a colleague!!  
Colleagues

#### **WORKSHOP ADVANCE REGISTRATION**

“Best Practice Performance Metrics for Service Centres”

<b>Member:</b>	\$ 40	<input type="checkbox"/>	\$20	<input type="checkbox"/>	<b>plus</b>	<input type="checkbox"/>
<b>Non-Member:</b>	\$ 85	<input type="checkbox"/>	\$45	<input type="checkbox"/>	<b>plus</b>	<input type="checkbox"/>
<b>New Member:</b>	\$130	<input type="checkbox"/>	\$45	<input type="checkbox"/>	<b>plus</b>	<input type="checkbox"/>

Please fax back the signed Agreement to (613) 729-4929 as your confirmation.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_